



Portsmouth Hospitals
University
NHS Trust

How do I fit a new earmould onto my hearing aid?

Audiology Department

**Working
together** To drive excellence in care for
our patients and communities

Specialist Support

This leaflet can be made available in another language, large
print or another format. Please speak to a member of staff who
can advise you





How do I fit a new earmould onto my hearing aid?

Option A: If you have a previous mould.

1



Separate the hearing aid from the old earmould

2



Line the new mould up with the old one and cut the new tube to the same length

3



Push the elbow of the hearing aid and the tube together

4



This is how a correctly fitted mould should look





Option B: If you don't have a previous mould

1



Place the hearing aid over the ear and the mould into the ear. Pinch where the tube meets the hearing aid hook

2



Cut away excess tubing

3



Push the tube onto the end of the hearing aid

4



This is how a correctly fitted mould should look



Data Protection Legislation – Privacy Notice

Further information on how we look after your personal information can be found on the Trust Information Governance webpage at www.porthosp.nhs.uk - or alternatively, please speak to a member of staff.

Consent - What does this mean?

Before any doctor, nurse or therapist examines or treats you they **must have your consent or permission**.

Consent ranges from allowing a doctor to take your blood pressure (rolling up your sleeve and presenting your arm is implied consent) to signing a form saying you agree to the treatment or operation. It is important **before giving permission that you understand** what you are agreeing to. If you do not understand – ask. More detailed information is available on request.

How to comment on your treatment

We aim to provide the best possible service and if you have a question or a concern about your treatment then the Patient Advice and Liaison Service (PALS) are always happy to try to help you get answers you need. You can contact PALS on 0800 917 6039 or E-mail: PHT.pals@porthosp.nhs.uk who will contact the department concerned on your behalf.

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